



# formbend **Quality Policy Statement**

**The Quality Policy Manual of Formbend Ltd will form the basis of all Quality Procedures established to maintain an effective Quality Management System. The Quality System will define the functional responsibilities and Quality Criteria associated with control of standards, procurement, manufacture, inspection and testing. These measures are deemed essential to ensure that our products are supplied to the minimum of customer's specified requirements and to satisfy the internationally recognised standards of: - ISO 9001:2015, ISO 14001:2015, and including the requirements of IATF 16949:2016**

**We must develop an environment of open communication and team work to encourage all employees to adopt a philosophy of continuous improvement in Quality, Efficiency and Productivity, zero defects always the aim. Continually improving the effectiveness of our management system will be achieved by working towards meaningful objectives which address weaknesses. Also through implementation of beneficial changes identified through reviews, audits and suggestions.**

**Each and every process, therefore must constantly examine all aspects of their functions, and be aware that only by improving the quality of our Systems**

- **Inspection**
- **Technology**
- **Equipment**
- **Personnel & Internal & External Relationships**

**Can we continue to progress towards our goals of: -**

- **In-built Quality by Process audits and employee involvement and encouragement**
- **Total Quality Environment, and ultimately: -**
- **Zero defects**

**It is only by fostering such a climate that we can ensure improvements in performance, with Customer satisfaction and a valued reputation in our field.**

**James Hateley  
Managing Director**