

Scope

Established in 1966 Formbend Ltd are one of the leading manufactures of manipulated and fabricated metal tubes we are also able to offer a range of other processes which include Welding (Tig & Mig), Brazing, Soldering, Beading and many more. We have our own tool room, which has enabled us to offer our existing and new customers better lead times in producing samples and also ensure all our tooling and fixtures are maintained to the highest level.

Our versatility to offer a different range of products has enabled us to supply various sectors, which include Automotive, Furnishing and Gas appliances plus many more.

We have been able to do this through our Quality Policy and Objectives

Formbend Quality Policy

Our adaptability and eagerness to face new challenges is demonstrated by the diversity of the market sectors we supply.

Our aim is to develop successful business relationships with our customers and suppliers through a proactive improvement process in all areas of Quality, Cost and Delivery.

We see these as cornerstone of customer satisfaction.

We are committed to achieving this aim with our policy to promote a "Right First Time" throughout our operations.

We will continue to achieve our stated policy by the achievement of the following objectives.

- Work towards ISO14001 certification
- Reduce our Customer PPMs through continual improvements where necessary
- Reduce our operating costs by adopting best practise
- To invest in developing our people
- Continue to Monitor our customer delivery performances through KPIs to ensure customer satisfaction
- Look to improve productivity by using lean manufacturing techniques
- Continue to work with and help develop our suppliers

Mark Hateley
(Managing Director)



Paul Welborn
(Technical Director)



David Fisher
(Quality Manager)

